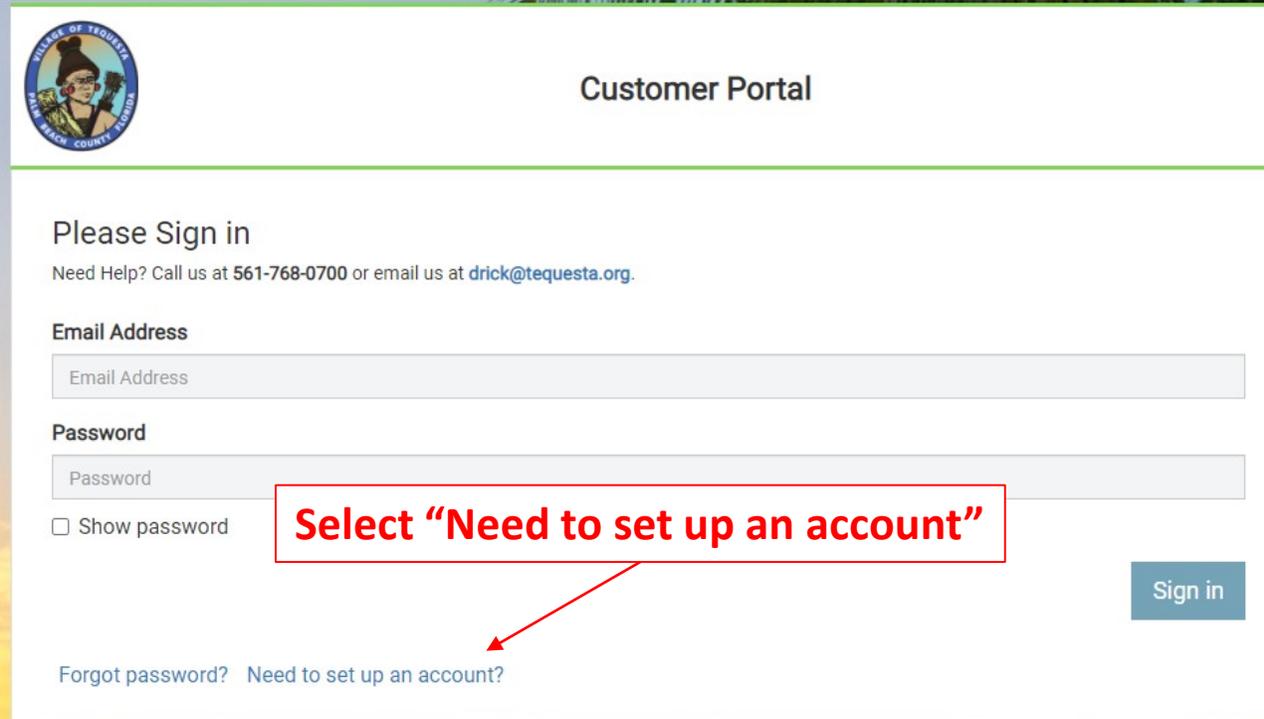


How to Set Up Your Customer Portal

<https://my-teqfl.sensus-analytics.com/>



 **Customer Portal**

Please Sign in
Need Help? Call us at 561-768-0700 or email us at drick@tequesta.org.

Email Address

Password

Show password

Select "Need to set up an account"

[Forgot password?](#) [Need to set up an account?](#)



Customer Portal

1. Alerts of high usage through the customer portal are intended for convenience as a courtesy to customers. The Village of Tequesta is not responsible for the failure of an alert to be sent and/or received. High usage alerts are not necessarily an indication of a leak. Usage may be intended or unintended.
2. Some residential water meters display a reading to 1/100th of a gallon while others display down to 1/10th of a gallon. The customer portal reflects meter readings to the single gallon. Readings used for billing are obtained on a per 1000-gallon basis and not to the single gallon.
3. Any action or expenses incurred by the customer based on action that the customer takes due to the information provided through the customer portal, including plumbing contractor expenses, is the sole responsibility of the customer. The customer is responsible for all water registered on their water meter, whether or not the usage was intended or unintended.
4. This service is provided by utilizing wireless technologies, licensed by the United States Federal Communications Commission and certified safe for all users. Contact the FCC at <https://protect-us.mimecast.com/s/RGHYCwpkxXfOoxlSI0o3F?domain=fcc.gov> or 888-225-5322 for any questions regarding the safety of wireless communication systems in the United States.
5. No wireless system can be guaranteed to transmit data with 100% reliability at all times. The integrity of the data transmitted and received can be guaranteed accurate. However, from time to time certain meters may lose communication with the centralized data collection system. When this occurs, your hourly data may be unavailable, or may show gaps in hourly coverage. These gaps, although rare, WILL NOT affect the accurate monthly reading of your meter for billing purposes.
6. Many conditions may affect the consistency of data transmission, including topographic features, physical barriers (like certain vehicles parked in certain locations at certain times), or atmospheric conditions. If you consistently have trouble obtaining readings, please call the Utility Department at (561) 768-0421 as we may be able to troubleshoot gaps in hourly read values. Again, these rare gaps DO NOT affect the accuracy of your bill. In some rare cases, if data becomes backed up in the data collection system, it is possible that certain consecutive hourly read data will be combined into one hour, and maybe represented as a large demand in one hour, when actually the demand was over more than one hour. Please contact the Utility Department if you have any questions about any of the data, we will be happy to assist and troubleshoot as needed.
7. Data provided through the customer portal is not representative of real-time data; the most recent data may be from the previous day.

Read and accept the terms and conditions

I Accept

I Decline

[Return to Sign In](#)



Customer Portal

Set up your account

Need Help? Call us at 561-768-0700 or email us at drick@tequesta.org.

Email Address

Enter a valid email address

Select "Get Started"

Get Started

[Return to Sign In](#)

[EXTERNAL] Tequesta, FL - Account Signup -...

File Message Mimecast Acrobat Tell me what you want to do...

Delete Respond Quick Steps Move Tags Editing Zoom

Fri 11/13/2020 9:05 AM

 donotreply@sensus-analytics.com
[EXTERNAL] Tequesta, FL - Account Signup

To

Retention Policy 5 Year Inbox Clean-Up Policy (5 years) Expires 11/12/2025

i If there are problems with how this message is displayed, click here to view it in a web browser.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Action Items + Get more apps

****This Email was sent from an external source. Please be mindful of its content****



Please complete signup for Tequesta, FL Customer Portal

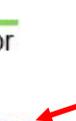
Welcome to the Tequesta, FL Customer Portal. To complete the signup process, please click the link below or copy the URL into a web browser.

<https://my-teqfl.sensus-analytics.com/login.html#/completeSignup/bWhhbW1vbmRAdGVxdWVzdGEub3JnfDE2MDU0NDkxMDAzMTJ8>

This link will expire in 48 hours.
Questions? Please email us at drick@tequesta.org or call 561-768-0700.

This email was sent by [Tequesta, FL Customer Portal](#).

Click the link in the Account Setup email you receive





Customer Portal

Set up your account

Need Help? Call us at 561-768-0700 or email us at drick@tequesta.org.

Email Address

Account Number

PIN Number

Cell Phone for Text Messages (optional)

Password [Rules](#)

Confirm Password

Show passwords

Language

[Return to Sign In](#)



UTILITY BILLING STATEMENT

Office: 345 Tequesta Drive, Tequesta FL 33469 Hours: 8:30 AM - 5:00 PM, Mon-Fri (Except Holidays)
Phone: (561) 768-0421, for after-hours emergencies please call (561) 768-0700
www.tequesta.org

SERVICE DETAILS

CUSTOMER NAME: VILLAGE OF TEQUESTA
ACCOUNT NUMBER: 1234568900
PIN: 123a645b
SERVICE ADDRESS: 713 US 1 NORTH HWY
BILLING DATE: 11/30/2021
SERVICE PERIOD: 10/01/21 to 11/01/21

SERVICE	PREVIOUS READ	CURRENT READ	USAGE
Water	36	47	11

CURRENT CHARGES BREAKDOWN
Water Meter - 0.750-Inch \$1.35
FIRE PROTECTION \$21.50
MONTHLY SERVICE CHARGE WATER \$37.75

ACCOUNT BALANCE SUMMARY

LAST BILL:	\$55.29	
LAST PAYMENT:	\$55.29	11/15/2021
CURRENT CHARGES:	\$60.60	
ADJUSTMENTS:	\$0.00	
LATE FEE:	\$0.00	
PRIOR BALANCE:	\$0.00	
TOTAL AMOUNT DUE:	\$60.60	
BILL DUE BY:	12/29/2021	

NOTICE: IF YOU HAVE A PRIOR BALANCE DUE
Payments not received on account by the due date may be subject to a late fee. All unpaid accounts are subject to disconnection.

See reverse side of statement for convenient payment options

NEWS AND NOTES

**Fill in your information above
and select "Submit"**

Submit



VILLAGE OF TEQUESTA
COUNTRY CLUB DR
TEQUESTA, FL 33469

Customer ▾ 1070835017 Meter ▾ 87946632

Dashboard

Usage Details

Meters

Settings

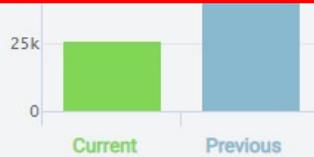
Billing Cycle Usage

Billing Cycle Data

Billing Cycle Threshold

Alerts

Congratulations. You made it!



Meter #87946632

25,949 Gallons
used this billing cycle

Meter #87946632

25,949 Gallons
used this billing cycle

Meter #87946632

Not configured

Meter #87946632

0
Alerts in the past 60 days

Notifications

Posted 10/01/2020 Welcome to the Customer Portal!